



Privacy Policy

Personal data

This Privacy Policy describes how Connect Innovation (CINAB Partners AB), collectively "we", collect, use, save, release and protect your personal information.

Collection of personal data

Personal data (name, address and e-mail) provided when you fill in contact, trial and demo forms are saved as long as there is a need to save them to fulfill the purposes for which the data is collected.

Personal details (name, address and e-mail) provided in conjunction with ordering a service or product are saved to fulfill the agreement with you as a customer. The information will be used to keep you informed about improvements, changes and updates within the service / product. We save information about you as a customer for a maximum of 24 months after the last purchase. Invoice documents are stored in accordance with the accounting rules.

Personal data (name, address and e-mail) provided in conjunction with notifications to webinars and events are saved as long as it is required for the administration, i.e. sending of recordings and evaluation evaluations.

Lists of personal data (name, address and e-mail) are managed for marketing purposes to new potential customers. The data is saved for 12 months after the last contact.

Security

We are keen that your personal information is processed safely. In order to prevent unauthorized use or exposure of your personal data, we use reasonable physical, technical and organizational security measures in relation to the amount and sensitivity of personal data.

We may transfer your personal data to non-EU / EEA countries, if any of our suppliers or partners is located there. If personal data are transferred to any non-EU / EEA country, we will take steps to ensure that personal data remain protected and also take the necessary steps to legally transfer personal data to non-EU / EEA countries.

Control your personal information

You can request information about which personal data we have registered about you and how these are used, after a written application has been submitted to us at the address below. You may, at any time, change your personal information or request that any personal, inaccurate, incomplete or misleading information be corrected or deleted by contacting Customer Service as described below.

End use of personal data etc. You are entitled to request that we delete your personal information if they are no longer necessary for the purpose for which they were collected. If you do not want us to use your personal information for direct marketing, please contact us at sales@connect-innovation.com

You can also use the link that is always available in our mailings.

Contact

Please do not hesitate to contact us if you have questions about this privacy policy and processing your personal information.

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