

**Adobe Connect** enables you to create rich **digital training, webinars, and collaboration experiences**. For an overview of Adobe Connect, see <https://connect-innovation.com/adobe-connect-11/>

Adobe Connect 11.3 is a major release providing a new meeting application, new features, improvements to key features, and greater accessibility.

## **Release dates**

Adobe Connect 11.3 rolls out in the following phases:

Hosted services:

Upgrades will begin on Sep 10, 2021. See Adobe Connect Downloads and Updates to determine the upgrade date for your account.

**On-premise deployments:**

**Will be available from Sep 26, 2021.**

**Managed services:**

**Contact** your Adobe Connect Managed Services (ACMS) representative, or private cloud provider, to schedule an upgrade.

## **What's New in Adobe Connect 11.3**

### **Greater Accessibility - Improvements to Closed Captioning**

New Closed Caption providers (1CapApp, Ai-Live, and VITAC) are now built-in, persistent provider tokens can be created, and we've improved the provider integration workflow. For more information, see [Closed Captioning in HTML client](#).

### **Focus on Accessibility - Chat, and Polls**

Chat and Poll pods have had significant updates to better support screen readers, numerous UI elements have been fixed, and keyboard navigation has been enhanced.

### **Adobe Connect application**

This update includes a new version of the Adobe Connect application for both Windows and Mac.

You will be prompted to install and run the new Adobe Connect application in the following situations:

You attempt to log in to a meeting using a previous version of the Adobe Connect meeting application.

You attempt to share your screen from a browser.

You select “Switch to desktop application” from the meeting context menu.

The 'lightning installer' workflow, which installed the application directly from within the meeting, required the Flash Player and is not available since Adobe Connect 11.

If you are an administrator, ensure that end users have the latest Adobe Connect application. Download the latest stand-alone or MSI installers for the Adobe Connect application from this [page](#).

### Upgrade paths for on-premise deployments

Here are the prerequisites for this release:

From Adobe Connect 8.x, upgrade to Adobe Connect 9.x

From Adobe Connect 9.x, upgrade to Adobe Connect 11.3

From Adobe Connect 10.x, upgrade to Adobe Connect 11.3

[Look into](#) the issues resolved with this update.

## Known issues

Impact Area	Issue Description	Workaround
Screen Sharing	Users cannot screen share from a browser.	Attend using the meeting application to be able to screen share.
Browser Camera Viewing	Users will only see two live cameras when attending from a browser. Limited performance of browsers forces this limit.	Attend using the meeting application to see all cameras live.
Browser Camera Sharing	Users will only be able to broadcast their camera at low resolution (240p) from a browser. Limited performance of browsers forces this limit.	Attend using the meeting application to share full resolution cameras.
Closed Captions	Guests who are promoted in meetings cannot configure captioning tokens.	Only registered users can configure caption URLs using tokens.